

FAQ's THE LITTLE BIG ROADTRIP

HOW DO I PLAY?

Find one of the 8 floor stickers around the centre. Open the camera on your phone, point it at the QR code on the sticker and click 'Play Now' to start. You'll now start the road trip, follow the instructions in the game to know what to do next! You'll need to find all 8 to collect the most tokens you can and if you keep coming back over the School Holidays you can add to your tokens by playing again and again. Remember to register your details to track your progress.

IS THE GAME CONTENT SUITABLE FOR ALL AGES?

Yes, there's no actual driving required on this road trip so any age can enter. Entrants under 18 years old must have parental/guardian approval to play and the parent/guardian must read and consent to the Terms and Conditions. Parents/guardians may be required to enter into a further agreement as evidence of consent to the minor entering this promotion.

WHAT PHONES ARE SUPPORTED?

If you've got an iPhone 6 or Android OS Version 8 smartphone and above, you can start playing using your camera to scan the QR codes. If you're using an older phone you may need to download a QR code reader to your phone, check out our other FAQ for more information on this. If you're on anything older than an iPhone 6 or Android OS Version 8, then we're sorry to say but your phone doesn't support our road trip.

WHAT IF MY PHONE WON'T SCAN THE QR CODE?

Mobile phones older than 5 years may not have the function to scan a QR code via the camera. Don't worry, you can still play! We recommend downloading these QR code readers from your App store and using these instead.

iPhone: - <https://apps.apple.com/us/app/kaspersky-qr-scanner/id948297363>

Android: - <https://play.google.com/store/apps/details?id=com.kaspersky.qrscanner>

HOW DO I ACTIVATE THE AUGMENTED REALITY?

If you've scanned the QR code and the website has opened, have your phone pointed at the sticker on the floor, the magic of Augmented Reality will happen all on its own. Pretty cool right? If you're having trouble scanning the stickers, check out our other FAQs on what phones are supported.

DO I NEED TO USE MY PHONE DATA?

Yes, you'll need to have a constant internet connection while using the game. Here in Casula Mall we have WIFI you can use throughout the centre. Sign up through Guest WIFI and fill in the required fields in order to gain access.

DO I NEED TO SCAN THE STICKERS IN A PARTICULAR ORDER?

No, all the stickers have secret codes that mean you can find them in any order. They even know where you've been so they can tell you where you still have to go.

HOW MANY STICKERS ARE THERE TO FIND?

We have a total of 8 stickers to be found. Some are trickier than others to find. You'll need to read the clues carefully to try and find each one.

HOW WILL WINNERS BE DECIDED?

By random selection.

HOW DO I KNOW IF I HAVE WON ANYTHING?

Winner(s) will be notified by email within two (2) business days of the Draw via the details provided when registering.

WHY WEREN'T MY RESULTS SAVED?

To keep increasing your tokens throughout the School Holidays, you'll need to register so we know who you are. Then you can keep adding to your total score. If you're under 18, you'll need a parent or guardian to approve you to play.

I HAVE A QUESTION THAT'S NOT ANSWERED HERE

If you've got a question we haven't yet answered, flick us a message at casulamall@ampcapital.com